

MINUTES

**Quarterly Meeting of the
Missouri Veterans Commission
Held, pursuant to notice**

July 27, 2020 — 10:00 AM

**Jefferson State Office Building, 205 Jefferson Street
1st Floor Board of Education Room
Jefferson City, MO**

**Portions of this meeting may be closed pursuant to Sections 610.021 (1), (3), (9) & (14)
RSMo.**

LIVE AUDIO STREAM LINK

<https://livestream.com/MoDESE/MVC>

WebEx Conference Call

I. CALL TO ORDER

- Pledge of Allegiance
- Invocation: Representative Steve Lynch
- Roll Call

In attendance via in room or via WebEx Conference Call: Chairman Tim Noonan;
Vice Chairman John Buckner; Commissioner Jose Dominguez; Commissioner
Meredith Knopp; Commissioner Tim Smith; Commissioner Steve Lynch;
Commissioner Wayne Wallingford; Ex-Officio Member Robert Hagedorn;
Commissioner Jill Schupp

Absent: Commissioner Robert Sauls

- Chairman Noonan introduced Paul Kirchhoff as the new Executive Director for Missouri Veterans Commission, effective July 16, 2020

II. APPROVAL OF MINUTES

- Open Quarterly Commission Meeting Minutes from April 13, 2020
 - The minutes were unanimously approved as written
- Special Closed Session Commission Meeting Minutes from April 21, 2020
 - The minutes were unanimously approved as written

III. EXECUTIVE DIRECTOR'S REPORT

The following topics were briefed:

A. Executive Director's Update:

- Near Term, Short Range, Long Range Goals and Issues and Concerns

B. COVID-19 focused reports:

- **VA Hospital Directors: Keith Repko, St. Louise VA, and Patricia Hall, Columbia VA,** provided updates as related to their Hospitals and Regions and COVID-19 protocols, cases seen to date, and projections.
- **Cemetery Program, Jim Nugent, Director, briefed:**
 - Cemeteries response and actions taken during Coronavirus
 - Steps taken to open all MVC Cemeteries back up for interments
- **David Lee, Director, Veteran Services Program briefed:**


- Veterans Service Officers continue to work remotely
- Compensation generated by Veterans Service Officers compared to cost for each Veterans Service Officer: Return on Investment Ratio.
- Plans going forward
- **Veterans Homes Program: Joan Elwing was introduced as the new Veterans Home Program Director: Briefed**
 - Continued focus on COVID-19 response: Infection Control and COVID-19 Precautions
 - Long Term Care Facility Quality of Care Standards and Measures
 - Satisfaction Survey May 2020
- **HR Director, Kristen Smith, briefed:**
 - Pandemic Pay Incentive status
 - MVC Travel Guidance
 - Centralization of HR to the HQ
 - Percentage of Nursing Turnover
- **Finance and Accounting Manager, Terressa Sherlock, briefed:**
 - Pandemic effects on MVC financial outlook
 - Dire Cash Balance Impacts over coming two years and forward
 - Financial Lookout and Recommendations
- **Kevin Onstott, Director, Facilities briefed:**
 - Upcoming Capital Improvements Projects and possible effects that COVID-19 environment will have on them

V. LEGISLATIVE UPDATE

- General Counsel, Scotty Allen briefed on recent bills signed by Governor

VI. NEXT MEETING

- Chairman Noonan announced that the next meeting will be held on Monday, January 25, 2021 at 10:00 AM
No Closed Session was conducted on July 27, 2020
- With no further business before the Commission, meeting was adjourned by unanimous vote.



 Paul Kirchhoff, Secretary