

MINUTES

Quarterly Meeting of the Missouri Veterans Commission

Held, pursuant to notice

October 26, 2020 — 10:00 AM

Jefferson State Office Building, 205 Jefferson Street

1st Floor Board of Education Room

Jefferson City, MO

*Portions of this meeting may be closed pursuant to Sections 610.021 (1), (3), (9) & (14)
RSMo.*

LIVE AUDIO STREAM LINK

<https://livestream.com/MoDESE/MVC>

WebEx Conference Call

I. CALL TO ORDER

- Pledge of Allegiance
- Invocation: MVC Executive Assistant, Shawn Holzhauser
- Roll Call

In attendance via in room or via WebEx Conference Call: Chairman Tim Noonan;
Commissioner Jose Dominguez; Commissioner Meredith Knopp;
Commissioner Tim Smith; Commissioner Wayne Wallingford; Ex-Officio
Member Robert Hagedorn; Commissioner Jill Schupp

Absent: Vice Chairman John Buckner; Commissioner Robert Sauls; Commissioner
Steve Lynch

- Chairman Noonan opened with comments reference to the External Report
 - Thanked all for all the hard work and dedication
 - Homes staff are doing the right things.

II. APPROVAL OF MINUTES

- Open Quarterly Commission Meeting Minutes from July 27, 2020
- Closed Session Quarterly Commission Meeting Minutes from July 27, 2020: NA
- Special Session Closed Minutes from June 25, 2020
- Special Session Closed Minutes from July 12, 2020
- Special Session Closed Minutes from October 2, 2020
- Corrected: Open Quarterly Commission Meeting Minutes from January 27, 2020
 - All minutes were unanimously approved by those in attendance as written

III. EXECUTIVE DIRECTOR'S UPDATE

The following topics were briefed:

- Independent Review Update
 - Armstrong Teasdale – St Louis, MO.
 - Points of contact for all HQ and Homes staff have been provided.
 - Interviews with Homes staff are currently ongoing
 - Initial trepidation by staff has been generally alleviated
 - HQ staff are providing requested documentation as identified. Not waiting to send all at one time.
- COVID Update
 - Review of MVC COVID dashboard on Tableau
 - Resources requests through SEMA for VA staffing assistance
 - Increased staff recruiting
 - COVID Stipend pay
 - VA reviews

- Medical Marijuana
 - General Counsel, Scotty Allen provided update

IV. STAFF UPDATES

- Resources Update: HR; K. Smith briefed
 - Updates to Pandemic Pay Incentive
 - Updates to Staff Testing & Leave Guidance
 - Recruitment Efforts
 - Relief Assistance
- Financial-T. Sherlock
 - Current Status
 - Cash Balance Impacts
 - State Revenue Support of ALL MVC Operations
 - Way Forward
- Facilities Update: Kevin Onstott
 - Top 10 Capital Improvement Projects

V. PROGRAM REPORTS

- Veteran Cemeteries Program: Director Jim Nugent briefed upcoming cemetery events
- Veteran Services Program: Director David Lee briefed VSO Return on Investment Ratio of VSOs to Income Generated
- Veteran Homes Program: Director Joan Elwing briefed:
 - Clinical Quality Measures
 - Staffing Measures
 - Veteran Satisfaction Survey Results
 - Infection Control and COVID Precautions
- Missouri Veterans Health and Care Fund: General Counsel Scotty Allen provide an update brief

VI. LEGISLATIVE UPDATE

VII. AGENCY PARTNER REPORTS

- VA Hospital Director: Keith Repko, St. Louise VA, provided update:
 - Expanding Services Offered
 - 60-85% of normal capabilities
 - TeleMed has become widely used: Will continue after COVID
- VA St Louis Regional Office Director: Mitzi Marsh provided update:
 - There is a small crew at the facility at this time
 - Progressing to Phase 1: Open to the Public with VSOs returning to the facility
 - VBA Exams have resumed

VIII. NEXT MEETING

- Chairman Noonan announced that the next meeting will be held on Monday, January 25, 2021 at 10:00 AM
 - No Closed Session was conducted on October 26, 2020
- With no further business before the Commission, meeting was adjourned by unanimous vote.



Paul Kirchoff, Secretary